



RAHAL – Staff Travel System

QAA/QEEL Staff

User Guide v1.0

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1. INTRODUCTION

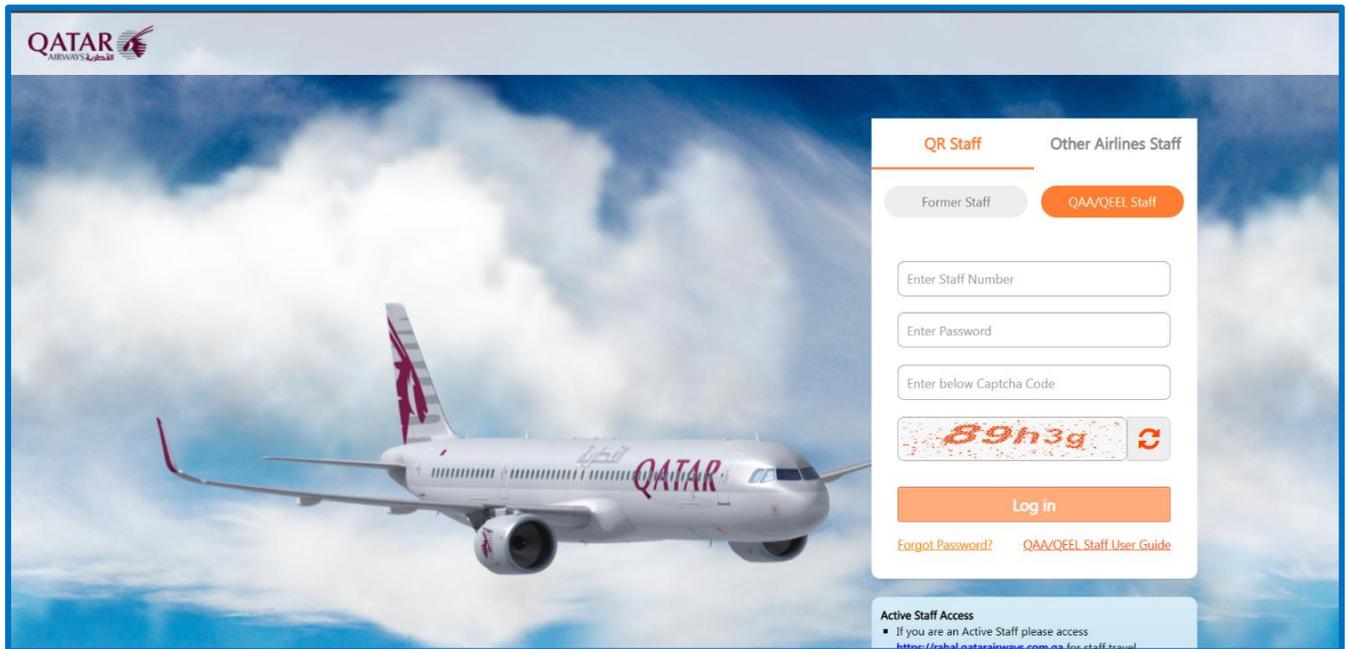
This user guide is to illustrate how to access RAHAL application for QAA/QEEL staffs .

2. GUIDELINES

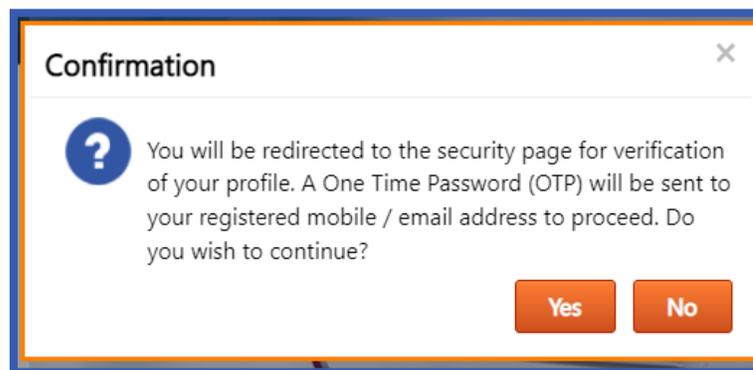
QAA/QEEL staffs can access RAHAL, by using the URL <https://stafftravel.qatarairways.com.qa> and follow below steps.

2.1 HOW TO LOGIN

- If you are not the first-time user and a QAA/QEEL staff, select QAA/QEEL Staff, enter your staff number, password and captcha and click on “**Log in**” button.



- If you are a **first-time user** (QAA/QEEL staff) or If you want to **reset your password** then, enter your “Staff Number” and click on “**Forgot Password?**” link.
- Click on “**Yes**” button in the confirmation pop-up to continue.

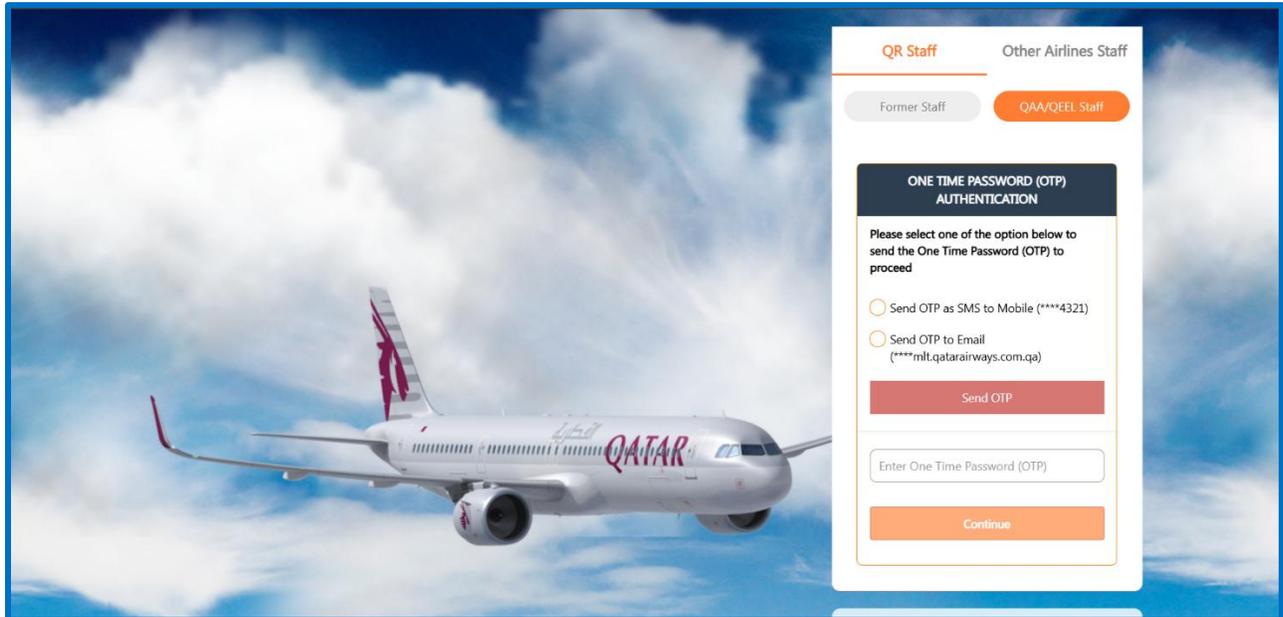


- The system will navigate you to Step [2.2](#), if your Email ID / Mobile Number is already updated in your profile.

2.2 ONE TIME PASSWORD (OTP) AUTHENTICATION

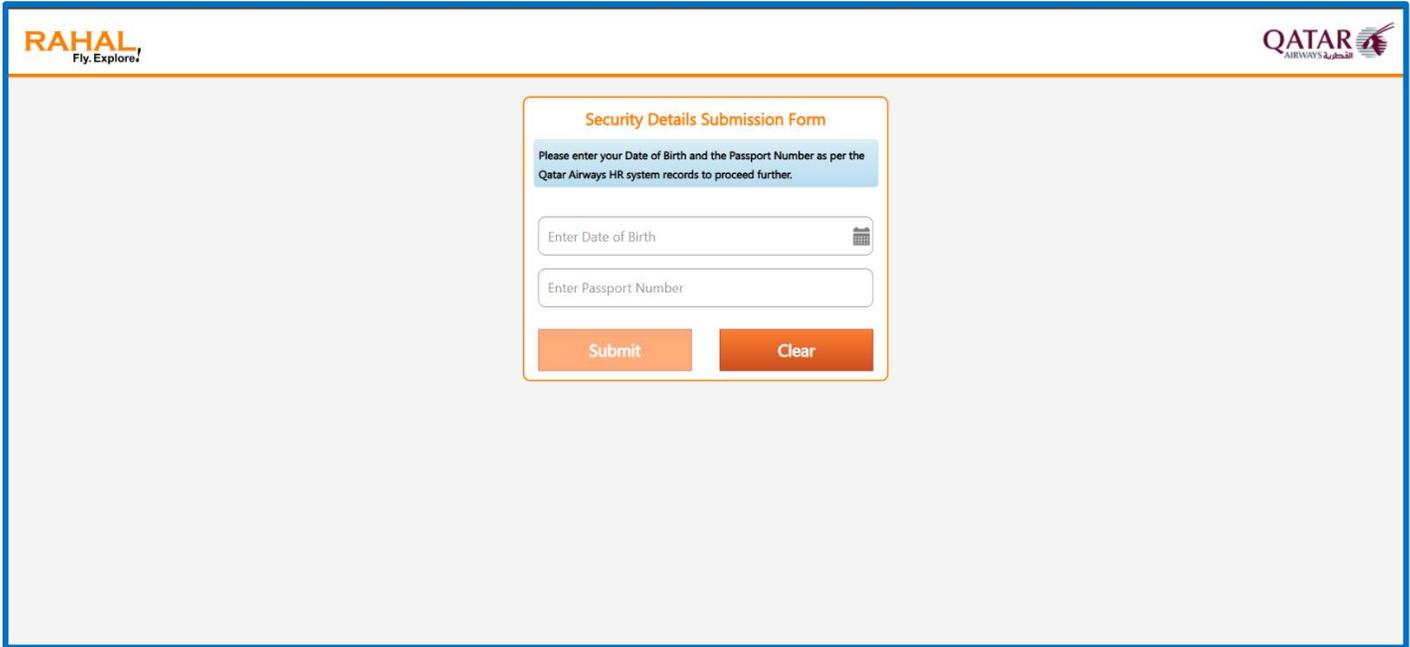
If you are a first time user (QAA/QEEL staff) or Resetting Password, and Email ID / Mobile Number is updated.

- Choose the option to receive OTP to the Mobile Number or an Email
- Click **“Send OTP”** button.
- “OTP Sent Successfully” message will be displayed.
- Wait until the OTP is received.
- On receiving, enter the OTP and click on **“Continue”** button to go to next Step.



2.3 SECURITY DETAIL SUBMISSION FORM

First-time users (QAA/QEEL Staff) or on Reset Password scenario by providing correct OTP on previous Step, will be prompted to enter Date of Birth, Passport Number as an additional security check.



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Security Details Submission Form

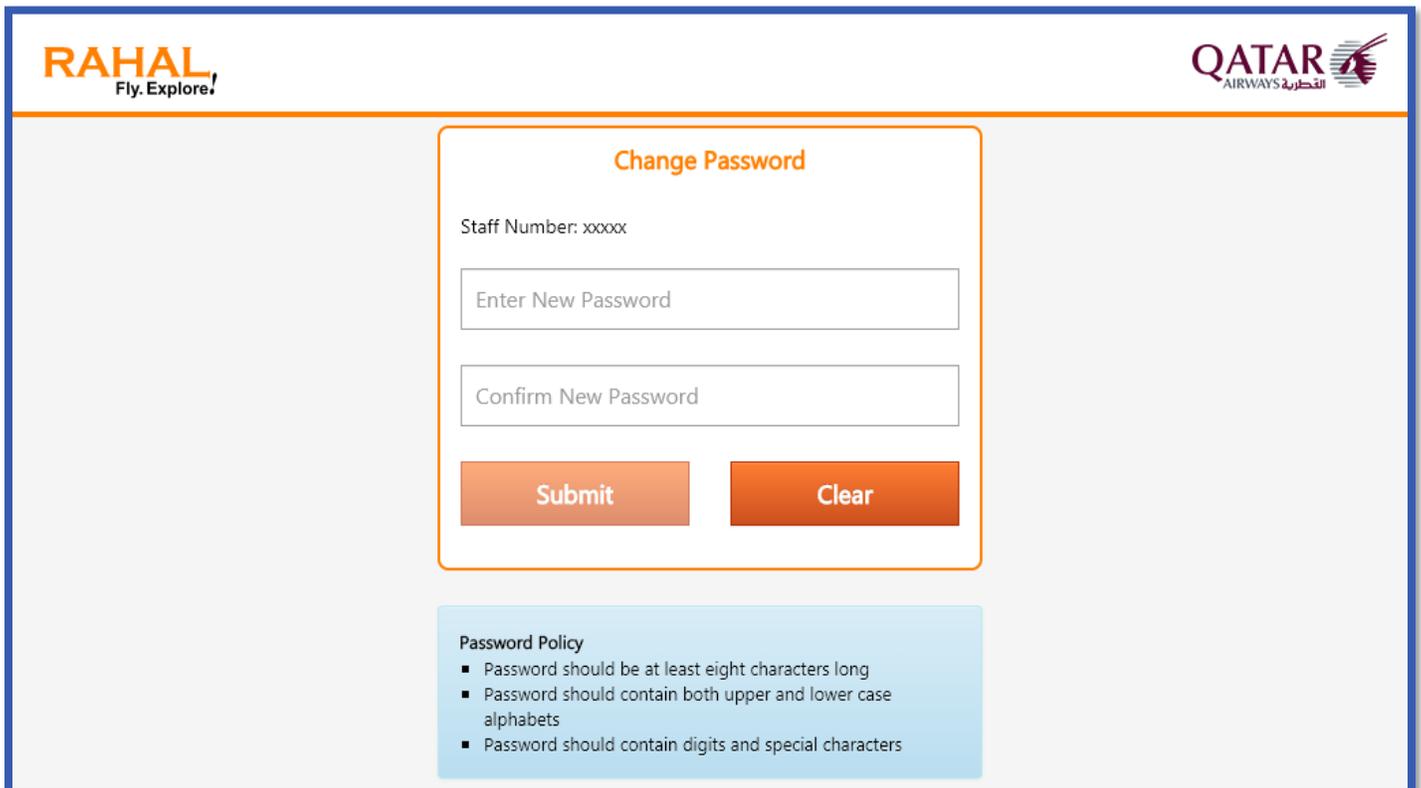
Please enter your Date of Birth and the Passport Number as per the Qatar Airways HR system records to proceed further.

Enter Date of Birth

Enter Passport Number

Submit Clear

Once submitted with Correct details when you click on “**Submit**” button, you will be asked to change the password as below.



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Change Password

Staff Number: xxxxx

Enter New Password

Confirm New Password

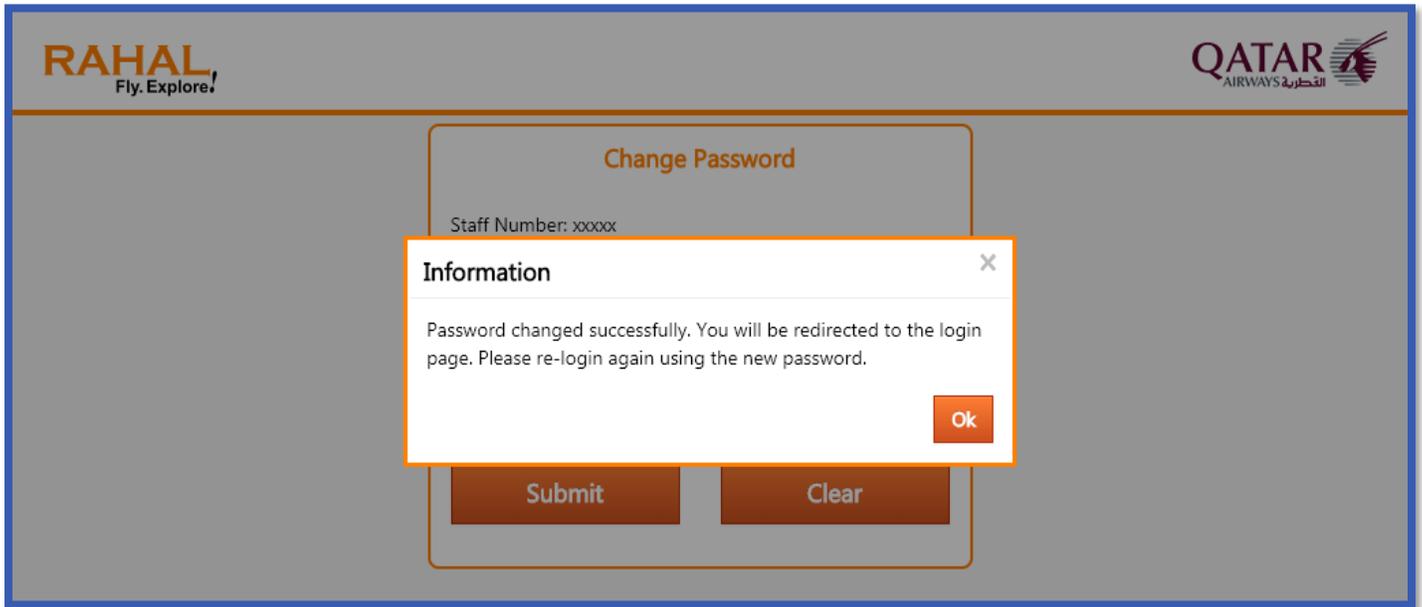
Submit Clear

Password Policy

- Password should be at least eight characters long
- Password should contain both upper and lower case alphabets
- Password should contain digits and special characters

After typing new password, when you click on “**Submit**” button, system will display below message.

Click on “**Ok**” button to re-login with newly set password. System will re-directed to Login



After successful password reset , system will re-diredted to Login page and Login with staff number and newly created password.

2.4 MAKE BOOKING

To Make New Booking on Home screen, select “Make Booking” menu.

- Select the Ticket Type and choose the eligible passenger from the displayed list and Select “Continue”

RAHAL Fly. Explore. | Home | **Make Booking** | Flight Status | My Bookings | Staff Check-in | My Entitlements | More Menu | Uwqgqrmfu Kzystjnuwqg... | Logout

Make Booking

1 Select Pax 2 Flight Search 3 Booking 4 Ticket

Ticket Type: QR ID 90

Name	Relationship	Date of Birth	Passport Number	Passport Expiry Date	Passport Nationality	Country of Issue	Country of Residence	Entitlement Details	Passport Update
<input type="checkbox"/> Mr. Uwqgqrmfu Uwqgqrmfu Kzystjnuwqgqrmfu	Staff	16-Jan-1980	Q1830482	17-Feb-2026	Qatar	Qatar	Qatar	QR ID 90	

Note

- Entitlement will be deducted for each passenger regardless of one-way or return.
- Please verify the passport and country of residence before proceeding with your booking.

Continue

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- Enter the trip details including trip type, travel sector, dates, and airline preference and Clicks “Search Flight”

RAHAL Fly. Explore. | Home | **Make Booking** | Flight Status | My Bookings | Staff Check-in | My Entitlements | More Menu | Zrnsjbrad Akazccwraja | Logout

Make Booking

1 Select Pax 2 **Flight Search** 3 Booking 4 Ticket

QR ID 90 - 1 Adult

Round Trip One Way Multisector

From: Doha (H.L.A) - DOH - Qatar

To: Dubai - DXB - United Arab Emirates

Departure Date: 19-Mar-2026

Return Date: 22-Mar-2026

Airline: QR (Qatar Airways)

Back **Start Over** **Search Flight**

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- Review the list of available flights and select the preferred outbound/inbound journey and “Continue”

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Make Booking

Home [Make Booking](#) [Flight Status](#) [My Bookings](#) [Staff Check-in](#) [My Entitlements](#) [More Menu](#) Zrnsjbrad Akazccwraja | Logout

1 Select Pax 2 **Flight Search** 3 Booking 4 Ticket

DOH → DXB Thu, 19 Mar 26

Anytime 5 flight(s)

Mon, 16 Mar Tue, 17 Mar Wed, 18 Mar **Thu, 19 Mar** Fri, 20 Mar Sat, 21 Mar Sun, 22 Mar

Flight	Departure	Arrival	Availability			Staff Listing		
			F	J	Y	F	J	Y
<input type="radio"/> QR 1022 B777-200LR	Doha (H.I.A) (DOH) Thu, 19 Mar 26, 09:25	Dubai (DXB) Thu, 19 Mar 26, 11:40	N/A	N/A	N/A	N/A	N/A	N/A
<input type="radio"/> QR 1014 B777-300ER	Doha (H.I.A) (DOH) Thu, 19 Mar 26, 18:40	Dubai (DXB) Thu, 19 Mar 26, 20:55	N/A	N/A	N/A	N/A	N/A	N/A
<input type="radio"/> QR 1018 A330-300	Doha (H.I.A) (DOH) Thu, 19 Mar 26, 19:00	Dubai (DXB) Thu, 19 Mar 26, 21:15	N/A	N/A	N/A	N/A	N/A	N/A

DXB → DOH Sun, 22 Mar 26

Anytime 5 flight(s)

Thu, 19 Mar Fri, 20 Mar Sat, 21 Mar **Sun, 22 Mar** Mon, 23 Mar Tue, 24 Mar Wed, 25 Mar

Flight	Departure	Arrival	Availability			Staff Listing		
			F	J	Y	F	J	Y
<input type="radio"/> QR 1023 A350-XWB	Dubai (DXB) Sun, 22 Mar 26, 13:10	Doha (H.I.A) (DOH) Sun, 22 Mar 26, 13:25	N/A	N/A	N/A	N/A	N/A	N/A
<input type="radio"/> QR 1015 B777-300ER	Dubai (DXB) Sun, 22 Mar 26, 22:25	Doha (H.I.A) (DOH) Sun, 22 Mar 26, 22:40	N/A	N/A	N/A	N/A	N/A	N/A
<input type="radio"/> QR 1019 B787-800	Dubai (DXB) Sun, 22 Mar 26, 22:50	Doha (H.I.A) (DOH) Sun, 22 Mar 26, 23:05	N/A	N/A	N/A	N/A	N/A	N/A

Selected Itinerary - QR ID 90 - 1 Adult

Flight No.	Departure	Arrival	Class
QR 1002	Doha (H.I.A) (DOH) Thu, 19 Mar 26, 01:35	Dubai (DXB) Thu, 19 Mar 26, 03:50	Business
QR 1003	Dubai (DXB) Sun, 22 Mar 26, 05:20	Doha (H.I.A) (DOH) Sun, 22 Mar 26, 05:35	Business

Back
Start Over
Continue

- Verify the booking summary, fare details, Provide contact information, and select the payment method and Click on “Make Booking”

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Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu ▾ Zrnsj|brad Akazccwraja | Logout

Make Booking

1 Select Pax
2 Flight Search
3 Booking
4 Ticket

Booking Summary

Flight	Departure	Arrival	Status	Class	Baggage
QR 1002	Doha (H.L.A) (DOH) Thu, 19 Mar 26, 01:35	Dubai (DXB) Thu, 19 Mar 26, 03:50	Subject To Load	Business	40 KG for Adult
QR 1003	Dubai (DXB) Sun, 22 Mar 26, 05:20	Doha (H.L.A) (DOH) Sun, 22 Mar 26, 05:35	Subject To Load	Business	40 KG for Adult

Fare Summary - QR ID 90 - 1 Adult

Name	Relationship	Base Fare	Tax	Total Amount (QAR)
Mt. Zrnsj brad Akazccwraja (ADULT)	Staff	220	310 Show Breakdown	530
Grand Total				530

Fare Calc Text

Contact Details

Country	Country Code	Mobile / Telephone Number	Staff Email Id
Qatar ▾	974	+974-9999999	test@test.com

Payment Method

[Your Avios account is not linked. How to link?](#)

Card (Credit / Debit)
 Avios + Card (Credit / Debit)

- To get e-ticket(s) through the Staff Travel system, you can use credit card with an extra fee, mentioned below. [Read more...](#)

Terms & Conditions - Please read the conditions before proceeding with your booking.

I do not have any Confirmed ticket (staff ticket/ Revenue ticket) together with waitlist/ standby tickets for the same passenger to travel on the same flight. Any misuse of this will result in disciplinary action against me. [Read more...](#)

Note

- Entitlement will be deducted for each passenger regardless of one-way or return.
- Please verify the passport and country of residence before proceeding with your booking.
- The Status displayed on this screen is subject to vary during the final booking confirmation based on availability.

Back

Start Over

Make Booking

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- Clicking "Make Booking" will take you to common payment gateway page and select any payment option to complete the payment through the secure payment gateway.

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Booking reference : 7ZJI52

Select your preferred payment method

Debit cards issued in Qatar or the Himyan Prepaid Card
NAPS

We accept

When you choose to complete your payment using a debit card issued in Qatar or the Himyan Prepaid Card, you will be redirected to the QPay website to confirm your payment. You will then return to the Qatar Airways website to view your booking confirmation.

Important:
Please do not refresh this page or click 'Back' while your payment is being processed.

Please note as per Qatar Central Bank's guidelines, refunds for Debit card-issued tickets (QPay) can be refunded back to the same card only if processed within 180 days. For refunds beyond 180 days, kindly contact the Staff Travel office to get the refund via alternate measures. Due to this, auto refunds through Rahal after 180 days are restricted.

Pay with Qpay

Payment Summary

Total price	530.0 QAR
Grand total	530.0 QAR

Secure payment

International credit or debit card

Apple Pay

Google Pay

- After successful payment, the system displays the PNR and itinerary confirming ticket issuance. And the Ticket will be available under "My Booking". If required can be accessed , modified or refund in later stage as required.



[Home](#)
[Make Booking](#)
[Flight Status](#)
[My Bookings](#)
[Staff Check-in](#)
[My Entitlements](#)
[More Menu](#)
[Healkzyxstij Phealkzyxstijn...](#)
[Logout](#)

Make Booking

1 Select Pax
2 Flight Search
3 Booking
4 Ticket



Ticket issued successfully

PNR: 7ZJXMI

Ticket Type: QR ID 90 Issued Date: 11-Mar-2026 Staff No: 63499 DOJ: 22-Aug-2014 Payment Mode: Credit Card

Passenger Name	Ticket No	Expiry Date	Base Fare (QAR)	Total Tax (QAR)	Total Fare with Tax (QAR)
Mr Healkzyxstij Phealkzyxstijnwgqcrmfu (Adult)	157-2130579056	10-Mar-2027	220	310	530
Grand Total					530

Itinerary Details

Flight No	Departure (Local)	Arrival (Local)	Travel Class	Fare Basis	Status	Baggage
QR 1002	DOH (Doha (H.I.A)) 18-Mar-2026 01:35	DXB (Dubai) 18-Mar-2026 03:50	Business	JIDZL1R2	Subload	40 KG for Adult
QR 1003	DXB (Dubai) 21-Mar-2026 05:20	DOH (Doha (H.I.A)) 21-Mar-2026 05:35	Business	JIDZL1R2	Subload	40 KG for Adult

① Ancillary services are available only for upcoming flights and holding booking confirmation from origin to destination. For more details, please refer to the [Terms & Conditions](#).

Explore Hotel Booking



QATAR HOLIDAYS
Leisure division of Qatar Airways
Get 14% discount on your hotel booking. Collect and spend miles.



DISCOVER QATAR
Enjoy up to 50% off on tours and transit services.



Booking.com
In partnership with Qatar Airways
Access more rewards when you book your stay with Booking.com. Terms and Conditions apply.

2.5 CHANGE BOOKING / LISTING

To Change Booking, Navigate to the My Bookings page and select the PNR you wish to modify.

- From the ticket details page, click “Change Booking / Listing” to proceed

The screenshot displays the 'My Tickets - Details' page for a specific booking. At the top, there is a navigation bar with the RAHAL logo and various menu items like Home, Make Booking, Flight Status, My Bookings, Staff Check-in, My Entitlements, and More Menu. Below the navigation, the page title is 'My Tickets - Details'. The main content area is divided into several sections:

- Entitlement Information:** Shows Entitlement Name (QR ID 90), Request No. (7658517), Requested By (Healkzyxstij Zyxtstijnuwgqcrmfu), No. of Passengers (1), Request Date (11-Mar-2026), Request Status (Ticketed), Payment Status (Paid), and Payment Method (Salary).
- Passenger Information:** Displays the passenger name 'Mr Healkzyxstij Phealkzyxstijnuwgqcrmfu (Adult) - Self' and PNR: 7ZJXMI.
- Ticket Details:** Shows Ticket Number (157-2130579056), Ticket Issued Date (11-Mar-2026), Ticket Expiry Date (10-Mar-2027), and Ticket Status (Ticketed).
- Flight Schedule Table:**

Flight No	Departure (Local Time)	Arrival (Local Time)	Travel Class	Fare Basis	Coupon Status	Booking Status	Baggage
QR 1002	Doha (H.L.A) (DOH) Wed, 18 Mar 26, 01:35	Dubai (DXB) Wed, 18 Mar 26, 03:50	Business	JIDZL1R2	OPEN	Subload	40 KG
QR 1003	Dubai (DXB) Sat, 21 Mar 26, 05:20	Doha (H.L.A) (DOH) Sat, 21 Mar 26, 05:35	Business	JIDZL1R2	OPEN	Subload	40 KG
- Fare Breakdown:** Shows Base Fare Paid (220), Tax Paid (310), and Total Amount Paid (Inclusive of Taxes) (530).
- Total Ticket Fares for All Passengers:** A summary table showing Payment Method (Salary), Staff Number (63499), No. of Passengers (1), Total Base Fare (220), Total Tax Paid (310), and Grand Total (530).
- Ancillary Services:** A note stating that ancillary services are available only for upcoming flights and holding booking confirmation from origin to destination.
- Explore Hotel Booking:** Three promotional cards for Qatar Holidays, Discover Qatar, and Booking.com.
- Note:** A section with three bullet points regarding hotel bookings and terms and conditions.

At the bottom of the page, there is a navigation bar with buttons for Back, Update Booking, Change Booking/Listing, Refund, Special Request, View & Print Ticket, and Email Ticket.

- Review the passenger and Journey information, update the items such as travel date/sector, and Click “Change Flight /Dates”

RAHAL Fly. Explore. Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu Healkzyxstij Phealkzyxstijn... Logout

My Bookings - Listing

PNR : 7ZJXMI

PNR no 7ZJXMI Entitlement QR ID 90 Number of Passengers 1 Form of Payment Credit Card

Passengers

Passenger Name	Ticket Number	Passenger Category	Relationship	Coupon Status
<input checked="" type="checkbox"/> Mr Healkzyxstij Phealkzyxstijnuwgqcrmfu	157-2130579056	Adult	Self	View Details

Sectors

Flight No	Departure (Local Time)	Arrival (Local Time)	Booking Status	Class Of Travel
<input type="radio"/> QR 1002	Doha (H.I.A) (DOH) 18-Mar-2026 01:35	Dubai (DXB) 18-Mar-2026 03:50	Subload	Business
<input type="radio"/> QR 1003	Dubai (DXB) 21-Mar-2026 05:20	Doha (H.I.A) (DOH) 21-Mar-2026 05:35	Subload	Business

Note:

- Select "Change Flights/Dates" to change the Flight / Date of the current booking If you wish to add onemore flight along with the existing flight (optional), then select "Add Listing"
- If only few pax are selected the original PNR would be divided and selected pax would be moved to new PNR to continue with "Change Flights/Dates"

Back Change Flights/Dates

- Review information and Search Available flights clicking “Search Flight”

RAHAL Fly. Explore. Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu Healkzyxstij Phealkzyxstijn... Logout

Change Listing

Passenger

Passenger Name	Ticket Number	Passenger Category	Relationship
Mr Healkzyxstij Phealkzyxstijnuwgqcrmfu	157-2130579056	Adult	Self

PNR Number Entitlement Type Booked Class Booked Status

7ZJXMI	QR ID 90	Business	Subload
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From: Doha (H.I.A) - DOH - Qatar To: Dubai - DXB - United Arab Emirates Departure Date: 21-Mar-2026

Back Search Flight

- Choose the required flight option from the availability display and click “Confirm”.

RAHAL Fly. Explore. Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu Healkzyxstij Phealkzyxstijn... Logout

Change Listing

PNR No: 7ZJXMI Entitlement Type: QR ID 90

1 Adult

DOH → DXB Sat, 21 Mar 26 Anytime 5 flight(s)

Flight	Departure	Arrival	Availability			Staff Listing		
			F	J	Y	F	J	Y
<input checked="" type="radio"/> QR 1002 B777-300ER	Doha (H.I.A) (DOH) Sat, 21 Mar 26, 01:35	Dubai (DXB) Sat, 21 Mar 26, 03:50	⊖	⊖	⊖	⊖	⊖	⊖
<input type="radio"/> QR 1006 A350-XWB	Doha (H.I.A) (DOH) Sat, 21 Mar 26, 08:10	Dubai (DXB) Sat, 21 Mar 26, 10:25	⊖	⊖	⊖	⊖	⊖	⊖
<input type="radio"/> QR 1022 A350-XWB	Doha (H.I.A) (DOH) Sat, 21 Mar 26, 09:25	Dubai (DXB) Sat, 21 Mar 26, 11:40	⊖	⊖	⊖	⊖	⊖	⊖

Back Cancel Confirm

- A change confirmation is displayed indicating that the change has been successfully updated.

RAHAL Fly. Explore. Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu Healkzyxstij Phealkzyxstijn... Logout

My Bookings - Listing

PNR : 7ZJXMI

PNR no: 7ZJXMI Entitlement: QR ID 90 Number of Passengers: 1 Form of Payment: Credit Card

Passengers

Passenger Name	Ticket Number	Passenger Category	Relationship	Coupon Status
<input checked="" type="checkbox"/> Mr Healkzyxstij Phealkzyxstijnuwqcrmfu	157-2130579056	Adult	Self	View Details

Sectors

Flight No	Departure (Local Time)	Arrival (Local Time)	Booking Status	Class Of Travel
<input type="radio"/> QR 1002	Doha (H.I.A) (DOH) 18-Mar-2026 01:35	Dubai (DXB) 18-Mar-2026 03:50	Subload	Business
<input type="radio"/> QR 1003	Dubai (DXB) 21-Mar-2026 05:20	Doha (H.I.A) (DOH) 21-Mar-2026 05:35	Subload	Business

Note:

- Select "Change Flights/Dates" to change the Flight / Date of the current booking If you wish to add onemore flight along with the existing flight (optional), then select "Add Listing"
- If only few pax are selected the original PNR would be divided and selected pax would be moved to new PNR to continue with "Change Flights/Dates"

Back Change Flights/Dates

2.6 REFUND

To perform Refund, Navigate to the My Bookings page and select the ticket.

- From the ticket details page, click “Refund” to proceed

The screenshot displays the 'My Tickets - Details' page for a specific booking. At the top, there is a navigation bar with options like Home, Make Booking, Flight Status, My Bookings, Staff Check-in, My Entitlements, and More Menu. The main content area shows the following details:

- Entitlement Name:** QR ID 90
- Request No.:** 7658517
- Requested By:** Healkzyxstij Zyxstijnuwgqcrmfu
- No. of Passengers:** 1
- Request Date:** 11-Mar-2026
- Payment Method:** Credit Card
- Request Status:** Ticketed
- Payment Status:** Paid

The passenger information is: **Mr Healkzyxstij Phealkzyxstijnuwgqcrmfu (Adult) - Self** with PNR: 7ZJXMI. Ticket details include:

- Ticket Number:** 157-2130579056
- Ticket Issued Date:** 11-Mar-2026
- Ticket Expiry Date:** 10-Mar-2027
- Ticket Status:** Ticketed

Flight No	Departure (Local Time)	Arrival (Local Time)	Travel Class	Fare Basis	Coupon Status	Booking Status	Baggage
QR 1002	Doha (H.L.A) (DOH) Wed, 18 Mar 26, 01:35	Dubai (DXB) Wed, 18 Mar 26, 03:50	Business	JIDZL1R2	OPEN	Subload	40 KG
QR 1003	Dubai (DXB) Sat, 21 Mar 26, 05:20	Doha (H.L.A) (DOH) Sat, 21 Mar 26, 05:35	Business	JIDZL1R2	OPEN	Subload	40 KG

Financial breakdown (QAR):

- Base Fare Paid : 220
- Tax Paid : 310
- Total Amount Paid (Inclusive of Taxes) : 530 +

Total Ticket Fares for All Passengers (QAR):

- Payment Method : Salary
- Staff Number : 63499
- No. of Passengers : 1
- Total Base Fare : 220
- Total Tax Paid : 310
- Grand Total : 530

A note states: "Ancillary services are available only for upcoming flights and holding booking confirmation from origin to destination. For more details, please refer to the Terms & Conditions."

Below the ticket details, there are three promotional cards for hotel bookings:

- QATAR HOLIDAYS:** Leisure division of Qatar Airways. Get 14% discount on your hotel booking. Collect and spend Avios. [Explore hotel offers](#)
- DISCOVER QATAR:** Enjoy up to 50% off on tours and transit services. Earn & spend Avios. [Your Doha adventure awaits](#)
- Booking.com:** In partnership with Qatar Airways. Access more rewards when you book your stay with Booking.com. Turn every \$1 into 3 Avios. [Book my next stay](#)

A **Note** at the bottom states:

- Hotel bookings or packages are subject to the terms and conditions of the respective providers.
- For any details or transactions related to services, please contact the respective service provider.
- Please enter respective promo code (if Applicable) on the payment page before confirming your booking.

At the bottom of the page, there is a navigation bar with buttons: Back, Update Booking, Change Booking/Listing, Refund, Special Request, View & Print Ticket, and Email Ticket.

- Verify ticket information, refundable amount, and sector details, then click “Confirm Refund”.

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Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu > Healkzyxstj|Phealkzyxstj|n... | Logout

My Bookings - Refund

PNR : 7ZJXMI

PNR	7ZJXMI	Entitlement Name	QR ID 90	No.of Pax	1	Payment Method	Credit Card
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Tickets

Refund	Ticket Number	Status	Issued Date	Passenger Name	Amount Paid (QAR)	Refund Fee (QAR)	Refundable Amount (QAR)	Coupon Status
<input checked="" type="checkbox"/>	157-2130579056	Ticketed	11-Mar-2026	Mr Healkzyxstj Phealkzyxstj nuwgqcrmfu (Adult)	530 +	0	530 +	View Details

Sectors

Flight No	Date of Departure	From	To	Class Of Travel	Booking Status
QR 1003	21-Mar-2026 05:20	DXB	DOH	Business	Subload
QR 1002	22-Mar-2026 01:35	DOH	DXB	Business	Subload

Note:

- If refunds are done selectively (not selecting all passengers) from a group of passengers, Existing PNR will be split and new PNR's will be created.
- Please note that the "Refundable fare" displayed here for "Partially used tickets" may vary from the actual refundable fare calculated by Staff Travel Office while processing the refund.
- Entitlements will not be credited back for partially utilized tickets.

Back Confirm Refund

- A confirmation popup appears; select "Yes" to proceed with refunding the selected ticket(s).

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Home Make Booking Flight Status My Bookings Staff Check-in My Entitlements More Menu > Healkzyxstj|Phealkzyxstj|n... | Logout

My Bookings - Refund

PNR : 7ZJXMI

PNR	7ZJXMI	Entitlement Name	QR ID 90	No.of Pax	1	Payment Method	Credit card
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Tickets

Refund	Ticket Number	Status	Issued Date	Passenger Name	Amount Paid (QAR)	Refund Fee (QAR)	Refundable Amount (QAR)	Coupon Status
<input checked="" type="checkbox"/>	157-2130579056	Ticketed	11-Mar-2026	Mr Healkzyxstj Phealkzyxstj nuwgqcrmfu (Adult)	530 +	0	530 +	View Details

Sectors

Flight No	Date of Departure	From	To	Class Of Travel	Booking Status
QR 1003	21-Mar-2026 05:20	DXB	DOH	Business	Subload
QR 1002	22-Mar-2026 01:35	DOH	DXB	Business	Subload

Note:

- If refunds are done selectively (not selecting all passengers) from a group of passengers, Existing PNR will be split and new PNR's will be created.
- Please note that the "Refundable fare" displayed here for "Partially used tickets" may vary from the actual refundable fare calculated by Staff Travel Office while processing the refund.
- Entitlements will not be credited back for partially utilized tickets.

Back Confirm Refund

Confirmation ✕

ⓘ Selected Ticket(s) will be refunded.

Are you sure you want to proceed?

No Yes

- Upon successful Refund a message confirms that the ticket has been voided/ Refunded.

The screenshot displays the RAHAL system interface for a refund process. A modal window titled 'Information' is centered on the screen, displaying the message: 'Ticket has been voided successfully.' with an 'OK' button. The background interface shows the 'My Bookings - Refund' page for PNR: 7ZJXMI. It includes a table for 'Tickets' and 'Sectors'.

PNR	7ZJXMI	Entitlement Name	QR ID 90	No. of Pax	1	Payment Method	Credit card
Tickets							
Refund	Ticket Number	Status	Issued Date	Passenger N	Refund Fee (QAR)	Refundable Amount (QAR)	Coupon Status
	157-2130579056	Refunded	11-Mar-2026	Mr Healky...	0	530 +	View Details
Sectors							
Flight No	Date of Departure	From	To	Class Of Travel	Booking Status		
QR 1003	21-Mar-2026 05:20	DXB	DOH	Business	Subload		
QR 1002	22-Mar-2026 01:35	DOH	DXB	Business	Subload		

Note:

- If refunds are done selectively (not selecting all passengers) from a group of passengers, Existing PNR will be split and new PNR's will be created.
- Please note that the "Refundable fare" displayed here for "Partially used tickets" may vary from the actual refundable fare calculated by Staff Travel Office while processing the refund.
- Entitlements will not be credited back for partially utilized tickets.

Buttons: Back, Confirm Refund

2.7 CONTACT US

- If you are a QAA/QEEL employee of Qatar Airways, you can contact the QR IT Service Center team at
 - Call: +974 - 4423 5000
 - E-Mail: itsc@qatarairways.com.qa

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